



## Hero World Challenge Volunteer Committee Descriptions

**Greeters:** Volunteers will be positioned at entrance areas, hospitality venues and information booths throughout the tournament week. At the entrance areas, volunteers will welcome guests to the course and assist with checking guest credentials and tickets. At the hospitality venues, volunteers will ensure all persons entering these facilities have the proper credentials. Volunteers at the fan information booths, will be passing out items and directing guests in the right location.

**Marshals:** Marshals will be assigned to various playing holes and high traffic areas throughout the golf course as well as putting green and practice areas. Marshals may be called on to enforce noise control at certain private hospitality locations near play. Position requires long periods of time on your feet and maybe required to walk to/from your assigned position on course.

Main duties include:

- Maintaining gallery and noise control.
- Enforcing roped off areas.
- Promoting safety for spectators.
- Assisting with movement for players, caddies and officials.
- Becoming familiar with all routes and procedures involved in a course evacuation due to inclement weather.

**Pro-Am Cart Drivers:** The pro-am cart drivers committee is responsible for driving the amateur's bags from hole to hole. The pros and amateurs will walk the course, but the cart driver volunteers will drive the bags to each hole for the guests. Volunteers for this committee are only needed during the pro-am (Wednesday).

**Scoreboards:** The scoreboard committee is responsible for manning the manual scoreboards around the golf course. Additionally, this committee will oversee the monster board. Individuals working on the scoreboards should have a working knowledge of golf scoring.

**Scoring Control:** This committee will be stationed in the scoring tent the entire duration of play. Volunteers will confirm that the scores called over the radio match the scores keyed in by the walking scorer. This position is perfect for golf lovers who have limited mobility or want to stay away from the sun. All scoring Control volunteers must be available to work all four competition rounds.

**Standard Bearers:** The standard bearers walk alongside each competitive group and carry the standard. The standard is the sign that lists the players playing in the group and their updated score. You must be able to walk the duration of an 18-hole round. All standard bearers must be available to work all four competition rounds.

**Volunteers with previous Standard Bearer experience will be given priority.**

**Volunteer Headquarters:** The volunteer headquarters committee is dedicated to assisting the volunteers working on course and running the volunteer tent operations. This may include helping with the distribution of uniforms and lunches. Volunteer services volunteers may also be asked to assist in other areas of the event and may be asked to take on additional responsibilities throughout the week. Returning HWC volunteers will be given priority.

**Walking Scorers:** Experience required. A walking scorer will be assigned to walk with each group of contestants and are required to keep the contestants' scores as well as selected statistics. It is important to have an understanding of the game of golf when serving as a walking scorer. All walking scorers must be available to work all four competition rounds. **Volunteers with previous walking scorer experience will be given priority.**

All volunteers are asked to work a minimum of two (2) days.